

# Contractor Reference Database

## Updated

### July 14, 2020

#### Service Category: A/C, Furnace, Ducts

**Service Provided:** Replacement of furnace, water heater and humidifier

**Date Service Performed:** 03/27/2020

**Contractor Name/Company:** Southwest Heating & Cooling

**Contractor Phone Number:** 3037912679

**Does the resident recommend the contractor?** Yes

**Comments:** Mike and his staff were very prompt, professional and knowledgeable about what they were doing. The technicians, Doug and Mike, worked a very long day on 3/27/2020 and there were a few things to wrap up the work and Doug willingly came over the next day, which was a Saturday to complete the job. The price was very competitive. We would highly recommend them.

**Service Provided:** HVAC Repair

**Date Service Performed:** 9/11/2019

**Contractor Name/Company:** Element 29 Mechanical

**Contractor Phone Number:** 3037227576

**Does the resident recommend the contractor?** No

**Comments:** Had Brett Gallegos (owner of Element 29 Mechanical) out three times over a year and half, and spent more than \$1,800 for him to not fix any issue. System was worse every time he left. I do not recommend him.

**Service Provided:** Repair of AC unit Compressor

**Date Service Performed:** Aug 21 2018

**Contractor Name/Company:** Walrath HVAC

**Contractor Phone Number:** 3032234343

**Does the resident recommend the contractor?** Yes

**Comments:** Our AC unit stopped blowing cool air suddenly over the weekend. The prior owners of our home kept thorough records on maintenance so I found this company had been to our home in the past to perform repairs and the pricing looked great on the previous invoices. I contacted them on Monday AM and they were at my house Tuesday AM (non emergency). The technician arrived at 8 AM and had diagnosed and repaired the AC compressor unit within 15 minutes. They could have sold me on a new compressor as I knew it was a compressor problem but they discovered a hard start unit for the compressor to be bad and all totaled we spent \$236 for parts, service visit and technician fee and 30 minutes of our time. Walrath was extremely professional and courteous which isn't a common trait with contractors these days.

**Service Provided:** Installed New Furnace And Air Conditioner

**Date Service Performed:** December, 2015

**Contractor Name/Company:** B&B Appliance And Refrigeration Service

**Contractor Phone Number:** 3039733408

**Does the resident recommend the contractor?** Yes

**Comments:** I am writing to recommend B&B Appliance An Refrigeration Service to all of my neighbors in Ken Caryl. B&B is a Littleton family-owned and operated business since 1982. Bob helped us to keep our original furnace and air conditioner working for many years, then installed and maintained a new problem-free, efficient and quiet system for us almost three years ago. Bob takes great pride in not recommending more appliance and HVAC services than his customers actually need, which is rare these days! Bob has installed more than 75 HVAC Systems in his neighborhood alone, and Bob and Barb can help you with your appliance and heating and ventilation needs, too. You can reach them at (303) 973-3408. Thanks!

**Service Provided:** Replacement of Air Conditioner and Furnace

**Date Service Performed:** 7/16/2018

**Contractor Name/Company:** Sensible Heating and Cooling

**Contractor Phone Number:** 7208767166

**Does the resident recommend the contractor?** Yes

**Comments:** It only took them three days, surrounding a holiday to come out and provide an estimate. We made the decision, after having several estimates, to go with Sensible Heating and Cooling since their prices were great, their availability was awesome, and they were very easy to work with. They scheduled us for service less than a week later (including the weekend) and now we are enjoying a nice cool house. They even completed the excel rebate forms for us. I joked with them about delivering ice cream when

they came for the install and now a Coldstone gift card just showed up in the mail! They were awesome to work with, incredibly responsive, and all around provided a pleasant experience.

**Service Provided:** All House Fan Repair

**Date Service Performed:** June 2018

**Contractor Name/Company:** Colorado Home Cooling

**Contractor Phone Number:** 3039865764

**Does the resident recommend the contractor?** Yes

**Comments:** I HAD MY ALL HOUSE FAN INSTALLED BY COLORADO HOME COOLING SEVERAL YEARS AGO AND NEEDED A REPAIR. I FIND EVERYTHING ABOUT THEM TO BE EXCELLENT: POLITENESS, QUALITY WORK AND PRODUCTS, CLEANSES, GOOD PRICE, AND EXCELLENT COOLING RESULTS.

**Service Provided:** Replaced furnace, air conditioner, and hot water heater

**Date Service Performed:** October 2015

**Contractor Name/Company:** Royal's Heating and Air

**Contractor Phone Number:** 7206481341

**Does the resident recommend the contractor?** Yes

**Comments:** Joe Royal replaced our furnace, air conditioner, and hot water heater all last year. His price was very reasonable, and they completed the work on time and on budget. Joe and his staff were very professional and knowledgeable. Joe has been back to our house several times since replacing all these items to add other components and make sure everything is running well. We'll definitely use Royal's Heating and Air for all of our future needs.

**Service Provided:** A/C unit serviced

**Date Service Performed:** 7/27/15

**Contractor Name/Company:** Applewood Plumbing Heating and Electric

**Contractor Phone Number:** 3032326611

**Does the resident recommend the contractor?** No

**Comments:** The technician told us we needed a new motor, which is what we suspected. Then, he took quite a long time in his vehicle, came back with his bid, and presented a \$1500 bill. In the literal "heat" of the moment, we were going to let him perform the service. Then, we looked up what a motor costs, which is \$200, and we asked what his hourly rate was (\$150). So, even with a mark-up on the motor, that price was outrageous. We quickly asked him to stop. Once we called other service providers, three companies said they could perform the same work for \$600 or less. We believe Applewood was profiling us because of our neighborhood. To make matters worse, the technician "failed" to hook up one of the wires, so our A/C unit did not come back on. We had to discover this ourselves and fix it. I would not call the guys in the orange trucks from Applewood.

**Service Provided:** New Furnace & Thermostat; repaired ducts

**Date Service Performed:** September 2014

**Contractor Name/Company:** Moore Heating and Air Conditioning, Aurora CO

**Contractor Phone Number:** 3036805300

**Does the resident recommend the contractor?** Yes

**Comments:** Excellent price (much better than competitors'), excellent service, on time, super attentive, removed old furnace and installed new one and left everything super clean, went over furnace operation with us, and made sure all was perfect. Provided numerous quotes on different models and recommended best one for our needs. Stuck with quoted price, no surprises. System works great. Very honest. Highly recommend.

**Service Provided:** Ducts Cleaning

**Date Service Performed:** 2/17/2014

**Contractor Name/Company:** J&R DuctWorks LLC

**Contractor Phone Number:** 3039601564

**Does the resident recommend the contractor?** Yes

**Comments:** Great job. Very pleased! They spend over six hours at my house cleaning the furnace and ducts making sure that they were clean. I highly recommend them. Very professional and courteous.

