

# Contractor Reference Database

## Updated

### Aug. 28, 2020

## Service Category: Windows

**Service Provided:** Windows replaced (entire house)

**Date Service Performed:** 07/14/2020

**Contractor Name/Company:** Sloan Windows and Construction

**Contractor Phone Number:** 7202538776

**Does the resident recommend the contractor?** Yes

**Comments:** I am not accustomed to being actually happy, without reservations, about the job a contractor does; there are almost always unpleasant surprises or at least irritations. But I couldn't be happier about the job Sloan Windows and Construction did for me, replacing all of the original windows of my house (and a sliding glass door). The house is now much more functional (as well as attractive), the process was MUCH less invasive or otherwise uncomfortable than I was fearing/expecting, and they did it all for a very competitive price. And with -- truly -- no unpleasantness dealing with them, anywhere in the process. These guys primarily install Anlin Windows, as very high quality (info at anlin.com) but cost effective wrt other major brands -- and the windows come with a double-lifetime guarantee, including labor, so truly no future window-related costs for self and next owner of house, and covers everything about the windows. Sloan Windows and Construction is a smallish/family-run company, and their customer service/accommodation couldn't be better. I was needing my windows replaced in the middle of COVID-19, so one major concern was minimizing my exposure; they were able to do almost the entire job from the outside (with my drapes closed as an additional barrier); and the small amount of inside work was all done near the end by one individual, a son of the owner, masked etc. (and they even offered to use a full protective suit if I wanted). I had interviewed a number of other window installers before choosing Sloan (outside, at least six feet apart!) and none came remotely close to Sloan on any of several criteria -- including a basic sense of their integrity and trustworthiness (and non... sliminess!). I was also very pleased at the highly technical discussions and clarifications I could have about the windows and my options -- plus a zillion follow up questions -- in deciding whether to go with them; Anton Sloan (the owner, and primary salesperson) was solidly knowledgeable and refreshingly non-evasive. And although I probably would have been willing to pay something of a premium for the comfort level I had dealing with Sloan Windows, their bid actually came in LESS expensive than any of the others I had been considering -- significantly less than some. (Nor were there ANY cost surprises at the end.) The team installing my windows included three of Anton's sons and a son-in-law-to-be (plus an old friend of one of the sons); they worked together very efficiently, and clearly safely (watching out for one another). I was also pleasantly surprised at how courteous and friendly and just plain nice they all were when I would come out to see how work was coming, and how informative. (I certainly couldn't maintain what social skills I have hours into working hard in the hot sun!) Truly a first class window installation contractor.

**Service Provided:** Windows

**Date Service Performed:** 07/01/2020

**Contractor Name/Company:** Gravina's Window Center of Littleton

**Contractor Phone Number:** 3037940490

**Does the resident recommend the contractor?** Yes

**Comments:** Beautiful Custom windows. The Gravina family also sponsors many events for us here in Ken Caryl and has completed several jobs in the Ranch and Valley.

**Service Provided:** Replaced windows and patio door

**Date Service Performed:** 7/1/2019 - 7/5/2019

**Contractor Name/Company:** Pella Windows and Doors of Colorado, Inc. Clif Humphress

**Contractor Phone Number:** 3038191867

**Does the resident recommend the contractor?** Yes

**Comments:** We decided to replace almost all of the original windows and the patio door in our 1988 Richmond home. We received quotes from four window companies. We were hoping to replace the windows with the original wood windows, as we wanted to keep the original look, beauty and feel of the wood design. We also wanted to keep the original interior wood trim design and color (to match the other interior wood trim style and color). Everyone offered some type of fiberglass composite window (Fibrex, etc), and a straight vinyl product, as well as a wood product. All of the quotes for the vinyl or the composite materials were pretty close between companies. But if we wanted the wood windows, it was going to be as much as a third more expensive, (except Pella). We didn't think we were going to be able to afford the wood windows. However, Pella's final quote for the complete wood windows, with aluminum clad exterior, and patio door, was roughly equivalent to the others composite window and patio door quotes. We were very pleased with the Project Consultant, Clif Humphress, when he visited to measure, give a price quote, and explain the windows and the process to us. He was very thorough, patient, detailed, and answered all of our questions. He was willing to negotiate the price down so that the wood windows and door nearly matched the other company's composite prices. The installation was schedule for 7/1/19, and after an attempt to delay the start by two weeks, they found another qualified crew and started on time. We had a total of 19 holes and

21 windows replaced (some holes had more than one window according to the method used to count windows), and the patio door. The lead installer and his crew of three were very professional, considerate and hardworking throughout the four day project. (That's right, they completed the entire project in just under four full days, not including the fourth of July). They kept the work areas clean, used runners on the areas inside the house where they walked and worked, and covered areas with plastic sheets where construction dust would be a factor. They even brought in an extra crew on the last day to complete the project on time. I watched them install some of the windows, insulation, cladding and outside and inside trim. It was all very well done. The windows and patio door all fit properly. The inside trim work is excellent and matches perfectly the replaced trim style and color. We are very pleased with the final windows and patio door. I would highly recommend this company and Project Manager, especially if you want to replace current wood windows, and would like to keep the same, or similar, look.

**Service Provided:** Window Replacement

**Date Service Performed:** Spring 2018

**Contractor Name/Company:** DMD Window and Door

**Contractor Phone Number:** 3035492327

**Does the resident recommend the contractor?** Yes

**Comments:** If you are considering replacing some or all of your windows, I have a GREAT recommendation for you. We replaced all of the windows in our home and couldn't be happier. We got quotes from several of the bigger installation companies and they were 2X to 3X the cost of DMD Window and Door for the EXACT SAME product spec! On top of that, when the more expensive window installation companies followed up after they sent their quote, they were rude and had no explanation for the up-charge. Lindsay and her team at DMD Window and Door are incredibly kind, professional, responsive, knowledgeable, talented and pay close attention to detail. For instance, I was worried about delicate, detailed wood trim molding in our kitchen. Most installers would have ripped it out and charged for the rebuild, but DMD's installers were able to preserve the wooden piece and it still looks just as beautiful. Now that all of our windows are replaced, I wish they offered other services so I could continue working with them. Lindsay Tafoya (303)549-2327 / lindsay@dmdbuilders.com

**Service Provided:** window replacement

**Date Service Performed:** 8/17 thru 3/18

**Contractor Name/Company:** Champion windows

**Contractor Phone Number:** 3039741458

**Does the resident recommend the contractor?** No

**Comments:** In August 2017 we ordered new windows. we were told it would take 7 to 10 weeks. We called several times requesting a date. In January we were told they would start work on the 23rd. The weather was bad, 8 in of snow. The workers tracked wet snow all over our home. The dust was over everything. The temp outside was in the 20s. I was told that they had the wrong measurement on several trim moldings and one of our large bedroom windows, no date given. The third day The crew packed up their tools and told me they would return in a few weeks, WHAT, they had not put any moldings on the outside. We had inside wood that was exposed to the snow I could feel the cold air from the inside. Very upset I called Champion and ask what was going on. I was told they would get back to me. The next day I was told it would be next week. I told them how the crew had trashed our home and the bad job. That night the wind was about 30mph and I thought the large family room windows were going to blow in. I called Champion again and the next day the supervisors came out. They saw all the trash the crew had left on my property. They cleaned it up and then looked at the family room windows. I was told they was fine. The window would never blow in. I put my hands on the 4 windows and pushed, they moved 2 inches. The boss said to his supervisors that the crew had never put in a frame to hold the windows together. I told the boss that crew was no to come back to my home. A new crew returned the next week. They covered the wood that had been left exposed for 2 weeks. Now I'm told it will take until march to get the bedroom window and the other 4 window moldings. I can not put up shades on 6 of our windows. due to the moldings I would like to have the carpets and house cleaned but the job is not complete. This project is in the 6 month and I'm looking at another month. I have learned a lot on this project. Get a start date in writing. If the crew trashes your home send them packing. What do you want for \$50,000

**Service Provided:** Window Replacement

**Date Service Performed:** December 2015

**Contractor Name/Company:** Renewal by Anderson, Greg Pasco

**Contractor Phone Number:** 3038833849

**Does the resident recommend the contractor?** Yes

**Comments:** email: gpascoe@renewalcolorado.com Our windows were done by previous owners and were not good quality; they were also not up to code. Some windows were sealed shut! We are excited to get our new windows which are energy efficient, up-to-code, and aesthetically pleasing (also to mention, HOA approved)! Employees are given reviews for customer service and for proper installation. They strive to earn their 5 stars and will do just about anything to get it. This is an admirable value because it reinforces the quality of their products and the business ethic of their employees.

**Service Provided:** Window replacement

**Date Service Performed:** 6/30/15

**Contractor Name/Company:** Dezso Construction

**Contractor Phone Number:** 3038832730

**Does the resident recommend the contractor?** Yes

**Comments:** Very reasonable pricing, conscientious work, dependable.

**Service Provided:** Windows

**Date Service Performed:** August 2014

**Contractor Name/Company:** Conservation Construction

**Contractor Phone Number:** 7207265485

**Does the resident recommend the contractor?** Yes

**Comments:** These windows are very good. The warranty department is the best. The installers do a very good job.

**Service Provided:** Window Replacements

**Date Service Performed:** February 2014

**Contractor Name/Company:** Norco Home Improvements

**Contractor Phone Number:** 3038845556

**Does the resident recommend the contractor?** Yes

**Comments:** Excellent work. Honest, hard working, prompt contractor.